

Sale Golf Club - Members Survey

Date of Survey June 2008

Please state whether you are Male/Female and your category of Membership Full / 6 Day / 5 Day / Junior / Social / Other

Sex.....Category of Membership.....

Name (Optional to allow you to be entered into the prize draw).....

Notes for completion of the survey:

Questions A - F : Please tick one of the boxes against each question i.e. Poor - Adequate - Good - Excellent

Questions G-H : Please circle your response

Feedback Questions : Please take a few minutes to give us an insight into YOUR opinions

What is your rating of	Poor	Adequate	Good	Excellent
A:Clubhouse and Locker Rooms				
The Club House Facility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Changing Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Club's overall cleanliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B:Golf Course				
Tees	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fairways	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rough	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bunkers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Greens	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C:Catering				
Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value for Money	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Menu Variety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D:Professional's Shop				
Helpfulness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Politeness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stock	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E:The Bar				
Helpfulness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Politeness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F:The Performance of the Council				
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

G:How would you rate the Course and its facilities compared to others in the area ?

Better / Same / Worse

H:Are the services and facilities provided better or worse than 12 months ago ?

Better / Same / Worse

PLEASE TURN THE PAGE TO THE MOST IMPORTANT PART OF THE QUESTIONNAIRE

YOUR FEEDBACK

What would you like to see introduced or changed that would improve the overall facilities of the Club?

How is the Club doing in providing golf programmes and events for members ?

What should the Club focus on to attract new members?

Are there specific policies (e.g. dress codes) which you would like to see the Club review ?

What could the Club do to increase your satisfaction and use of the Club ?

How is the Club doing in providing Social Events for members ?

What additional improvements or other offerings would you like to see the Club consider ?

Further comments that you wish to feedback to Council ?